

Tapangka on Franklin Community Engagement Report

COMMUNITY ENGAGEMENT REPORT



Renewal **SA**



Government
of South Australia

Tapangka on Franklin Community Engagement Report

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Tapangka on Franklin Community Engagement Report

Executive summary

This Engagement Report covers the community engagement process held during August and September 2024, undertaken by Renewal SA for the Tapangka on Franklin Draft Master Plan.

Renewal SA is leading the planning and engagement process for the redevelopment of this site.

The state government's vision for Tapangka on Franklin is inspired by the experience of going on a journey, this path in Kurna language is known as Tapangka (Tup-un-gar).

The engagement process provided community with the opportunity to view and comment on the Tapangka on Franklin Draft Master Plan from Saturday 24 August – Sunday 22 September 2024 via two community drop-in sessions and, also online via community engagement platform Social Pinpoint. These methods attracted:

- approximately 20 local community members to the community drop-in sessions
- 55 Post-it notes, 73 voting dots and 40 voting 'bottle caps' contributed during the drop-in sessions
- more than 400 visits, by 350 people to the Tapangka on Franklin online engagement site
- 43 participants contributed feedback via the online survey (being 648 responses to the 20 questions)
- three submissions (via email) from a local resident, Joinery tenant Adelaide Community Bicycle Workshop, and Community Alliance SA Inc. (CASA)
- three questions via email regarding the future of electric vehicles (EV) charging stations onsite (x2) and compliance for accessible homes and energy efficiency.

Engagement feedback

Overall, feedback received across the engagement methods - mostly at the drop-in sessions – revealed support for the proposed plans.

Participants expressed interest in the sustainability goals, and thoughts for the open public spaces. Online feedback was more significant in both volume and detail, but showed interest in the proposed project, support for the sustainability principles and less interest in retail.

People were asked about their views on how society may have changed by 2030; about energy, transport and access, climate resilience, circular economy, sustainability education and culture, and their personal needs in 10 years' time. Responses were mixed.

Overall, the main themes, issues and areas of focus were:

- strong and repeated support for the continuation of The Joinery, and the community activities/events and opportunities for social connection that the space enables for the community and groups
- concern for the impact on the organisations, visitors, local residents and community who access the space should The Joinery no longer continue at the site
- the physical impact of the development to local and immediate residents.

Renewal SA appreciates the thoughtful input and participation by the community during the engagement process. The feedback and insights provided will help refine the Tapangka on Franklin Master Plan.

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Next steps

All feedback collected from this community engagement process has been considered by the project and design team and will assist with the planning and design and help refine the Tapangka on Franklin Master Plan. The team will evaluate future opportunities to engage with the community.

Renewal SA will continue to keep stakeholders, and the community informed on project progress.

Community members are encouraged to subscribe to be kept updated at <https://renewalsa.sa.gov.au/projects/tapangka#stakeholders-and-community>



Feedback received which falls outside the scope of the project area has been noted and is being provided to the relevant stakeholders.

Construction by the future developer of the site is currently proposed to begin during 2026 and due for completion in 2029.

Feedback related to The Joinery

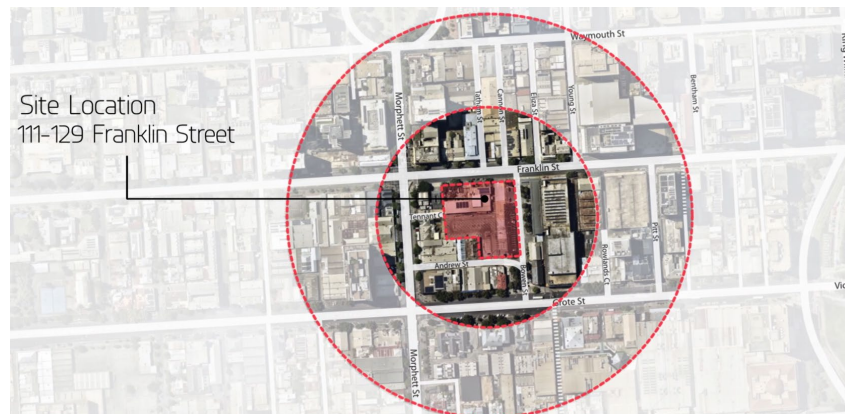
The Joinery is a co-op style community organisation located on the future site of Tapangka. Hosted by the Conservation Council SA, a variety of similar organisations are located within the building.

Renewal SA will summarise feedback and provide it to City of Adelaide.

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Project site

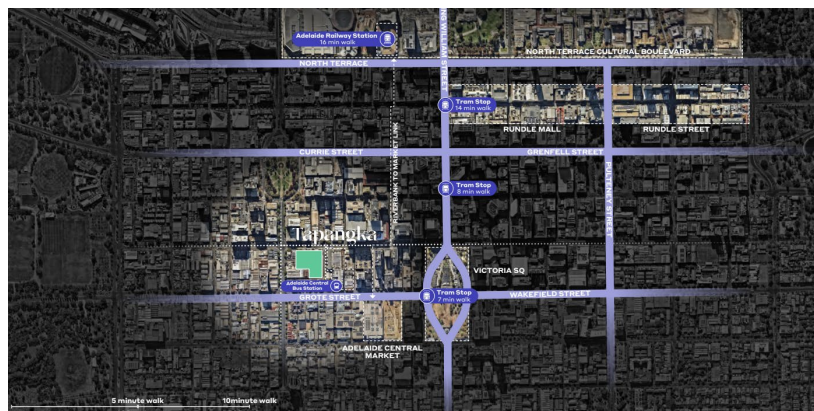
Tapangka on Franklin sits on Kaurna Yarta (Kaurna Country) in Tarndanya (place of the Red Kangaroo), which is the Kaurna name for the site of Adelaide.



The former Adelaide Bus Station site at 111-129 Franklin St, currently comprises:

- UPark car parking (City of Adelaide)
- EV charging outlets (Chargefox, Tesla Supercharger & RAA)
- The Joinery community centre hosted by Conservation Council SA (<https://www.thejoinery.org.au/>) offering:
 - café/catering
 - venue hire
 - work space
 - outlet for some 300 community groups, including Bicycle Workshop/Bikes for Refugees
- Common Ground Community Garden
- Adelaide Sustainability Centre (<https://www.adelaidesustainabilitycentre.org.au/>)
- Flexicar car share.

The Conservation Council of South Australia leases The Joinery from the City of Adelaide with an original lease expiry date of 30 June 2025. Renewal SA and the City of Adelaide have agreed to extend the Conservation Council's lease by three (3) months to provide the Conservation Council additional time to secure its new location.



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Report purpose

This report summarises the outcomes and feedback from the community engagement process for Tapangka on Franklin Draft Master Plan. This engagement was designed to gather feedback from the local community on key elements of the proposed development including community views on place, public space, connections and sustainability. The feedback received during this stage of engagement will be used to help refine the Tapangka on Franklin Master Plan.

This report consolidates feedback received from the various engagement methods, which included two community drop-in sessions, online feedback via Social Pinpoint, emails and any other written submissions.

The analysis focuses on identifying the key themes and findings from the community feedback collected during the community engagement to assist in refining the Tapangka on Franklin Master Plan.

Methodology

In preparing this engagement report the following methodology was adopted:

- Collation and summary of voting, comments and feedback received at the community drop-in sessions
- Collation of feedback provided online via Social Pinpoint survey questions
- Collation of conversations and comments made to staff at the drop in sessions
- Collation of written submissions
- Analysis and identification of key findings, themes and support for the Tapangka on Franklin Draft Master Plan
- Summary of the outcomes and recommendations for the next steps
- Analysis of how the engagement process met the engagement objectives.

Project background

In 2023 Renewal SA was chosen by the City of Adelaide as the successful proponent (through a public competitive disposal process), to transform the former Adelaide Bus Stations site at 111-129 Franklin Street into a mixed-use residential development focussed on sustainability and affordability.

As the South Australian Government's leading urban development agency, Renewal SA improves the lives of all South Australians now and into the future by leading, supporting and driving investment and growth through property and projects.

Renewal SA will be the master developer establishing a project master plan and sustainability strategy, seeking to partner with private and not-for-profit industry as well as local and state government and the local Kaurna community.

The site will be redeveloped into an iconic inner-city destination and sought-after mixed-use residential community that elevates Adelaide's reputation as a lifestyle capital and generates a new office and retail experience in the CBD to complement the Adelaide Central Market.

Tapangka will be a multi-level, mixed-use neighbourhood, including a minimum of 35% affordable housing, and will generate more opportunities for people to live, work and spend time in Adelaide.

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The development of Tapangka on Franklin aims to demonstrate long-term environment, economic and social benefits of sustainable living, showcasing a model for sustainable urban renewal in Adelaide. It will incorporate low-carbon, climate resilience and circular economy principles while addressing community needs and contributing to economic benefits to Adelaide's CBD.

The Tapangka on Franklin Draft Master Plan is targeting:

- two mixed-use towers offering 392 apartments
- homes for 1000 new residents
- minimum of 35% affordable housing, including apartments for rent and purchase
- 200+ key hotel
- carbon-neutral signature building
- carbon neutrality precinct wide
- 6 Star Green Star (Buildings) for signature building, minimum 5 Star Green Star (Buildings) rating for the two towers, or equivalent.

Further details can be found on Renewal SA's website <https://renewalsa.sa.gov.au/projects/tapangka>

Project timeline – key dates

Activity	Dates*
Community Engagement on draft master plan	Closed on 15 September 2024
Community engagement report published	May 2025
Ongoing planning, including engagement outcomes	November 2024 – Early 2026
Final master plan published	Early 2026
Establish partnerships with private industry and the not-for-profit sector	November 2024 – Early 2026
City of Adelaide ceases use of the site	Early 2026
Construction commences	Mid 2026
Construction completed	2029

*Note the above project timeline is indicative only and may be subject to change

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Engagement

Renewal SA is committed to ensuring key stakeholders and the local community are engaged as part of the planning and design process for the Tapangka on Franklin project.



Engagement background

No community engagement activities regarding the former Adelaide Bus Station site were undertaken prior to the public competitive disposal process of 2023 and the site's purchase by Renewal SA in 2024.

Renewal SA developed an Engagement Plan to guide engagement activities and associated communications with the local community and key stakeholders as part of the master planning process.

For Renewal SA's community engagement an engagement area/zone (below) of 70m radius was defined. The area comprises a mix of residential (apartments), commercial and retail properties, totalling approximately 450 properties neighbouring the site. All properties in the area received an invitation to participate in the engagement process and provide their feedback on the Tapangka on Franklin Draft Master Plan.



Properties within the adjacent community – 70m buffer

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Key stakeholder engagement

Renewal SA engaged with key stakeholders ahead of the community engagement outlined in this report, including with:

- Government (local, state and federal)
- Service authorities and utility providers
- Industry bodies
- Future development partners
- Community Housing Providers
- Sustainability stakeholders
- Current site tenants/adjacent neighbouring stakeholders
- First Nations community
- Elected representatives
- Community organisations.

Community engagement

The main community engagement opportunity for Tapangka on Franklin focused on key elements of the draft master plan. It comprised **two community drop-in sessions and online engagement** (4 weeks) to:

- **Inform** community on high level project objectives, proposed uses and design thinking
- **Present** the draft master plan key features including public realm, open space, built form, connections and sustainability focus
- **Consult** to seek feedback on specific elements to help refine the master plan
- **Advise** timelines, next steps, how feedback received will be used and future engagement opportunities.

The community was made aware of the engagement opportunity by various means including:

- Letterbox drop of invitation post-card to approximately 450 properties neighbouring the project site
- EDM to Renewal SA's Tapangka on Franklin project and corporate subscriber databases
- Renewal SA website
- Printed copies of the invitation provided to City of Adelaide for distribution through various council venues
- Email to state and Federal elected members and council (CoA)
- Social media.

The invitation post-card and EDM invited the local community to participate in the engagement activities for the Tapangka on Franklin Draft Master Plan, being community drop-in sessions on 24 and 27 August 2024 (at 28 Leigh St, Adelaide) and/or online through engagement platform Social Pinpoint (refer to appendices for copy of invitation post card).

Online engagement for Tapangka on Franklin was available from 24 August– 22 September 2024 (<https://renewalsa.mysocialpinpoint.com/tapangka-on-franklin>) where community members were able to:

- View the Tapangka video
- View the display panels that were available at the in-person community drop-in sessions
- View the projects frequently asked questions
- Provide feedback on place, public space, connections, sustainability (and goals) and share other ideas or comments via 20 optional survey questions.

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Engagement objectives

Renewal SA identified the following desired outcomes from the community and stakeholder engagement:

- The community understands the extent, nature and timing of the development planned for the site.
- Feedback from the community and stakeholders is considered by the project team and incorporated into a revised master plan, where appropriate.
- The project team has gained a broader understanding of future risks and opportunities for the site by seeking and considering community and stakeholder perceptions.
- Sustainability concepts for the site have been introduced and community and stakeholder reflections on these concepts mapped.
- Stakeholders have a sense of anticipation for future development on the site and are keen for future participation in the development process.
- The level of awareness has been raised across the property and development sector to support the projects Expression of Interest process that will seek and identify a development partner for delivery of the project.
- Key stakeholders have been identified and communicated with, and risks and opportunities captured for ongoing engagement across the project lifecycle.

Engagement participation

Engagement on the draft master plan for Tapangka on Franklin took place from 24 August – 22 September 2024, attracting:

- approximately 20 local community members to the community drop-in sessions
- 55 Post-it notes, 73 voting dots and 40 voting 'bottle caps' contributed during the drop-in sessions
- more than 400 visits, by 350 people to the Tapangka on Franklin online engagement site
- 43 participants contributed feedback via the online survey (being 648 responses to the 20 questions)
- three submissions (via email) from a local resident, Joinery tenant Adelaide Community Bicycle Workshop, and Community Alliance SA Inc. (CASA)
- three questions via email regarding the future of electric vehicles (EV) charging stations onsite (x2) and compliance for accessible homes and energy efficiency.



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Community drop-in sessions

The two (3-hour) drop-in sessions held at 28 Leigh St Adelaide, on 24 and 27 August 2024 provided the community and other attendees the opportunity to:

- view the information panels and provide feedback on the former Adelaide Bus Station site on Franklin Street
- meet and talk with Renewal SA project team members and master plan consultants
- view and learn how feedback can be provided online anytime from 24 August until 22 September 2024.

Those who attended represented a broad demographic, from near-neighbours, city residents and workers, to a developer. Most were supportive of the proposed plans, interested in the sustainability goals and enjoyed participating in the sustainability activity, while sharing their thoughts for the open public spaces. People were keen to talk with project team members, ask questions and provide feedback.



Engagement map (70 m radius) indicating where participants (17 groups) travelled from to attend the community drop-in sessions.

Display panels were located around the venue providing project information and encouraging participants to provide their feedback and views by voting with sticky dots and writing comments on Post-it notes and placing them on the following themed panels.

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Themes	Question
Place – activation and retail	<i>Tell us what kind of activities would attract you to Tapangka?</i>
	<i>Who would you take with you?</i>
	<i>What time of the day or night would you visit?</i>
	<i>What are some of the retail or local services you would like to see in this part of the city?</i>
	<i>What ideas do you have from other places you've visited that could inspire the retail and cultural experience of Tapangka?</i>
Public space	<i>What three words describe your favourite urban public space?</i>
	<i>What do you like to do in urban public spaces? (participants asked to select 3 from choice of 7 options)</i>
Connections	<i>How are you likely to travel to/from Tapangka (participants asked to nominate mode from choice of 9 options)</i>
	<i>What would improve your motivation to walk, cycle or use micromobility or public transport to travel to/from Tapangka? (participants asked to select from choice of 3 or suggest other)</i>
Sustainability	<i>How old will you be in 2030? (participants asked to indicate with sticky dot, in my 20s, 30s, 40s up to in my 80s or older)</i>
	<i>How do you think society will have changed when you think about each of the following themes: Energy, Transport and access, Climate resilience, Circular economy, Sustainability education and culture + Other. Will there be new rules or legislation? How will community preferences have changed? Or will things be much the same as now?</i>
	<i>How do you think your needs will have changed in ten years' time when you think about each of these ideas? (Energy, Transport and access, Climate resilience, Circular economy, Sustainability education and culture + Other)</i>
	<i>On a scale of 1-10 how important is sustainability to you when choosing somewhere to live? (participants asked to vote with sticky dot)</i>
Sustainability goals	<p><i>If you were in charge of creating this development, which sustainability (3) goals would you choose?</i></p> <ul style="list-style-type: none"> • <i>Highly energy efficient</i> • <i>Design for transport beyond cars</i> • <i>Biodiversity enhancement</i> • <i>Passive thermal comfort</i> • <i>Resource recovery</i> • <i>Lower embodied carbon in construction</i> • <i>Education and storytelling</i>
Ideas or comments	<i>Is there anything you wish to comment on that hasn't been addressed?</i>
	<i>What did you think of today's drop-in session?</i>

The display panels are available to view at <https://renewalsa.sa.gov.au/projects/tapangka#resources>

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A staffed, interactive demonstration of Social Pinpoint was available for community members wanting to provide comments online during the engagement period.

A total of 55 Post-it notes with comments, 73 voting sticky dots and 40 sustainability voting 'bottle caps' were added by participants to provide their feedback and ideas to the display panel questions.



Findings from the drop-in sessions – what did people have to say?

There was a general interest in visiting the site, using active transport, with family and friends to attend accessible activities/events including those currently offered (at The Joinery), any time of the day depending on the nature of the event.

Trees, shade and good design for the public realm inspired by First Nations culture and history were also mentioned as priorities.

Key topic feedback

1. Desire to retain The Joinery – the activities and community space it offers to the community.
2. The majority of participants (across both engagement methods) will be in their 30s in 2030.
3. Safety/security measures are needed within the space - accessible for all, including pedestrians, cyclists, and less cars.
4. People would like to see more/improved public transport.
5. Sustainability is an important consideration when seeking housing.

Place activation feedback

Q1: Tell us what kind of activities would attract you to Tapangka?

Six Post-it notes contributed.

Common themes:

- Venues to visit, events/entertainment, activities, ideally low cost or free
- Interest in architecture and history of the site
- Activities currently offered by existing tenant (Joinery).

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Q2: Who would you take with you?

Two Post-it notes contributed.

Common themes:

- Friends and family.

Q3: What time of the day or night would you visit?

Four Post-it notes contributed.

Common themes:

- Afternoon or evening but also anytime depending on the event.

Place retail feedback

Q4: What are some of the retail or local services you would like to see in this part of the city?

Nine Post-it notes contributed.

Common themes:

- Hospitality/entertainment offerings and retail
- Community meeting space and circular economy opportunities
- GP clinic.

Q5: What ideas do you have from other places you've visited that could inspire the retail and cultural experience of Tapangka?

Six Post-it notes contributed.

Common themes:

- Focus on trees/tree canopy (for shade and minimal future maintenance), showpiece for Green Adelaide urban greening strategy
- Well-designed public realm/art structures inspired by First Nations culture and history.

Public space feedback

Q6: What three words describe your favourite urban public space?

Three Post-it notes contributed:

- Interactive, community-building, accessible
- Nature, peaceful, well kept
- Green, engaging, mixed-use.

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Q7: What do you like to do in urban public spaces?

35 votes.

Relax and unwind	Socialise with friends and family	Exercise	Enjoy cultural or entertainment	Shop or dine	Participate in community activities	Engage in recreational hobbies
3	7	1	7	6	11	-

Connections feedback


Q8: How are you likely to travel to/from Tapangka?

15 votes.

	Walk	Use a mobility aid	Ride bike/e-bike	Ride other micro-mobility	Catch bus	Catch tram	Catch train	Private vehicle	Taxi/rideshare
Drop-in	8	1	3	-	-	2	-	1	-
Online	1	1	14	-	10	4	3	5	-

Q9: What would improve your motivation to walk, cycle or use micromobility or public transport to travel to/from Tapangka?

Five Post-it notes contributed.

I need more information about my options and how to access that time of transport	I need this type of transport to be cheaper	I need good on-site facilities such as micromobility hub/bike and scooter parking/bicycle lanes	I have another idea
		Disabled friendly access where mixed modes of transport exist. E.g. blind access mixing with e-scooters → potential for accidents	Improved space around – fewer derelict buildings
		Purposed design bike lanes	Pedestrian friendly public realm (people > cars)

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Sustainability feedback

Q10: How old will you be in 2030?

	Under 20	In my 20s	In my 30s	In my 40s	In my 50s	In my 60s	In my 70s	In my 80s or older
Drop-in – 12 votes	-	-	7	1	3	1	-	-

Society

Q11-15 How do you think society will have changed when you think about each of the themes? Will there be new rules or legislation? How will community preferences have changed? Or will things be much the same as now?

17 Post-it notes contributed.

Energy	Transport and access	Climate resilience	Circular economy	Sustainability education and culture	Other
Green energy mainly supported by the new technology	End of trip facility in every new building (as a standard)	Water capture to irrigate landscaping (rainwater)	Workshops for repair clothes and other things	Normalised	Intentional design to bring social cohesion and positivity
Increased [renewable energy] Hopefully [represent] for org/businesses to purchase [renewable energy] (off the SAGRID)	Reduced reliance on cars (definitely [Internal combustion engine] vehicles)	Hopefully people will be more aware More buildings becoming Green Star rated	Legislation – hopefully improved	Subjects in schools	Accessible community spaces for use without high costs or difficult bureaucracy
	Less cars More public transport Better end of trip facilities	Nature positive locally & globally			
	More bike lanes and public transport	Carbon positive at all scales			
	Walkability Safe cycling infrastructure				

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	Strong investment in public transport				
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Your needs

Q16: How do you think your needs will have changed in ten years' time when you think about each of these ideas?

Five Post-it notes contributed.

Energy	Transport and access	Climate resilience	Circular economy	Sustainability education and culture	Other
	Need to ensure that EV charging points maintained even when being built	Buildings and cities adapted to more severe weather events	First option more specialised retailers from household to construction materials		A relationally and emotionally health community
	Access for people with reduced mobility				

Sustainable living

Q17: On a scale of 1-10, how important is sustainability to you when choosing somewhere to live?

11 votes.

1 – not likely	2	3	4	5	6	7	8	9	10- very likely
							1	3	7

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Sustainability goals

Q18 If you were in charge of creating this development, which sustainability goals would you choose?

40 votes.

Highly energy efficient	Design for transport beyond cars	Biodiversity enhancement	Passive thermal comfort	Resource recovery	Lower embodied carbon in construction	Education and storytelling
6	8	5	9	2	4	6

The ideas and comments panel asked participants:

Q19: Is there anything you wish to comment on that hasn't been addressed?

One Post-it note contributed:

Roof top garden which will use green bin/waste as mulch and use storm water help with community activities, as well

Q20: What did you think of today's drop-in sessions?

Two Post-it notes contributed:

1. *Engaging for people who are Neurodivergent
Intuitive and easy to grasp*
2. *Great engagement
Love the idea of the caps in jars
Questions around sustainability did not seem related to the project at first glance*

All feedback received from the community drop-in sessions and the online engagement is available in the separate Appendices document at <https://renewalsa.sa.gov.au/projects/tapangka#resources>

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Online engagement through Social Pinpoint

Renewal SA used Social Pinpoint, a widely used and successful online engagement tool, to collect community feedback on the Tapangka on Franklin Draft Master Plan.

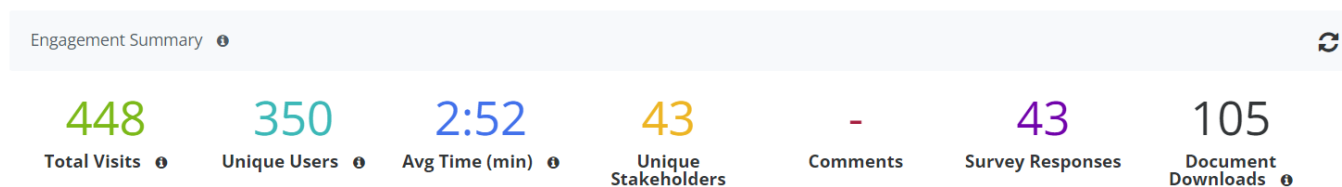
Social Pinpoint has been used for public engagement successfully by many councils and government agencies (including Renewal SA) in Australia and globally.

Social Pinpoint (Classic version) is an online engagement tool to collect community feedback and ideas. Its features include interactive maps, discussion walls, surveys and informative pages. It also enables online discussion through posted comments. Social Pinpoint is available 24/7, can be translated into over 100 languages and is accessible from both desktop and mobile devices.

To complement the Tapangka on Franklin community engagement drop-in sessions and extend the opportunity to provide feedback, all the content on display at the drop-in sessions was available (mirrored) online for 4 weeks using the engagement platform Social Pinpoint and survey tool.

For the Tapangka on Franklin online community engagement, a project information page was created at <https://renewalsa.mysocialpinpoint.com/tapangka-on-franklin>, providing a central point to access information, enabling community members to:

- View the Tapangka video
- View the drop-in session display panels
- View the projects frequently asked questions
- Provide feedback on place, public space, connections, sustainability and sustainability goals, and share other ideas or comments via 20 optional survey questions.



Social Pinpoint feedback closed on 22 September 2024. There were 43 surveys submitted, providing 648 responses to the 20 questions.

Word clouds are visual illustrations of the most commonly used words (more than 4 characters) in response to a topic or question. The largest, boldest words are the most repeated words (occurrences are also provided for each question).

The following 'word clouds' were generated from the feedback received to the optional survey questions asked via the Tapangka on Franklin online engagement.

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Q1. What kind of activities would attract you to Tapangka?



Word occurrences

Community 43, Spaces 20/Space 10, Joinery 19, Groups 9, Events 9, Activities 7.

The majority of the 42 responses to this question expressed a strong desire for the continuation of community driven and focussed activities and space, which enables people and groups to connect, learn, share and be entertained, as currently provided by The Joinery. This is consistent with feedback provided at the drop-in sessions. Other activities mentioned online included:

- Night markets, something different, community forums, indigenous exhibitions
- Nighttime events, food markets/stalls, live music and entertainment
- Street theatre, natural spaces, Aboriginal cultural events, art shows
- Recreation that complements the Central Market and surrounding precinct maybe a rooftop eatery with a viewpoint.

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Q2. Who would you take with you?



Word occurrences

Friends 19, Community 9, Family 7, People 7, Joinery 6.

Thirty-eight responses indicated the majority would bring friends, family (including partner/children) and colleagues, which was consistent with the drop-in session feedback. Again, references to the value of the friendships and networks formed with like-minded people at The Joinery were noted, with others stated they would no longer visit should The Joinery cease to operate.

Other online comments included:

- Anyone interested in climate/sustainability causes and other social justice issues (but mostly young people as I am younger). Anyone interested in building community networks, supporting artists, volunteering, sharing etc.
- As many friends as possible, and for community awareness events I would try to bring decision makers, and for advocacy related events I would invite members of adjacent communities to connect.
- This is an interesting question, the obvious answer would be friends and family. However, I'll use this space to mention a worry regarding the homeless population that usually reside around the bus station area. These people feel comfortable in the area now, however will probably find somewhere else with this new development put in place. Brand new spaces like this, would potentially exclude poorer communities in South Australia - how can this space be used to help provide these people with equity? Would this space be more accessible to poorer or richer communities? Who needs it most?

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Q3. What time of the day or night would you visit?



Word occurrences

Evening/s 13, Night 8, Weekends 7, Joinery 5, Community 5, Afternoon 4.

Thirty-eight responses indicating varying preferred times to visit, consistent with the drop-in feedback including: evenings (after work hours), nighttime, weekends and during the day (*not featuring in the word cloud, but voting as high as evenings*). Other online comments included:

- For me it's more a question of when things are. There are so few free or affordable options available in Adelaide that it's not about when I feel like doing things, it's a question of when there are things I am interested in doing. You make time.
- Never if the joinery is knocked down.

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Q4. What are some of the retail or local services you would like to see in this part of the city?



Word occurrences

Community 30, Spaces/Space 25, Retail 11, People 9, Joinery 8, Services 7, Repair 5, Public 4, Garden 4.

Forty online responses for retail and local services included the following preferences: cafes, restaurants, smaller boutiques, maker spaces, markets (farmers) and a bulk food store. Preferences for local services included dependable public transit, continuation/increase of e-vehicle re-charge infrastructure, food hubs, services to assist the community with circular economy solutions, bike parking and servicing.

Feedback from the drop-in sessions supported a variety of hospitality and retail offerings but also a community meeting space, including circular economy opportunities and medical services. Other online views included:

- I want to continue to see this area used as a low cost, community inclusive meeting area. the Joinery provides important connection and community. This eases the burden on mental health services and is overall good for our society. Much more beneficial than retail.
- No interest in retail, we have enough shopping in the city. We need spaces for people to meet and build community without spending money to get in.
- The city doesn't need more retail, it needs more electric vehicle charging infrastructure and dwellings.
- Services to assist community with circular economy solutions. Art, culture or environmental advocacy group services/engagement. A mix of casual and refined dining experiences. Fresh food outlets.
- Places to play for every age - board games, climbing walls, Chess.
- Recreation that offers passive surveillance and activation for the surrounding streets.
- Community garden, free bicycle workshop, farmers market, repair café.

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Q5. What ideas do you have from other places you've visited that could inspire the retail and cultural experience of Tapangka?



Word occurrences

Community 19, Spaces/Space 21, Joinery 17, People 8, Retail 4, Kaurna 3, Culture 3, Experience 3.

Thirty-six responses with 17 references supporting the continuation of The Joinery onsite.

Drop-in session feedback included a focus on green public realm design with tree canopy, inspired by First Nations culture, while other online feedback suggested places and views including:

- Human scale and activation at multiple levels - Azabudai Hills, Tokyo and the High Line in New York City. Ground floor activation everywhere - Barangaroo - Sydney. Rooftop productive garden with cafe and restaurant - Burwood Brickworks outside of Melbourne.
- Marrakech square.
- Melbourne Central, with its colourful retail/hospitality offerings and intimate connectedness to its surrounds.
- More greenery!
- Nightingale communal spaces, The joinery hub with garden and bike workshop.
- Retail is overrated unless including upcycle and second hand. Exhibitions, performances, dance, music, arts are a must as a positive cultural engagement.
- Stirling markets bring such a crowd - mix of open and covered spaces with places to eat.
- Take inspiration from European squares, open spaces with zero cars, places to sit and eat outdoors in the shade, but give it a local twist and celebrate Kaurna culture.

Tapangka on Franklin Community Engagement Report

Q6. Think about some of your favourite urban public spaces - what three words would you use to describe them?

39 answers

First most popular word

Word	Frequency
Green	9
Community/Communal	8
Accessible	3
Joinery	2
Nurturing	2

Second most popular word

Word	Frequency
Green	5
Community/Communal	4
Welcoming/accepting	3
Accessible	2
Diverse	2
Fresh	2

Third most popular word

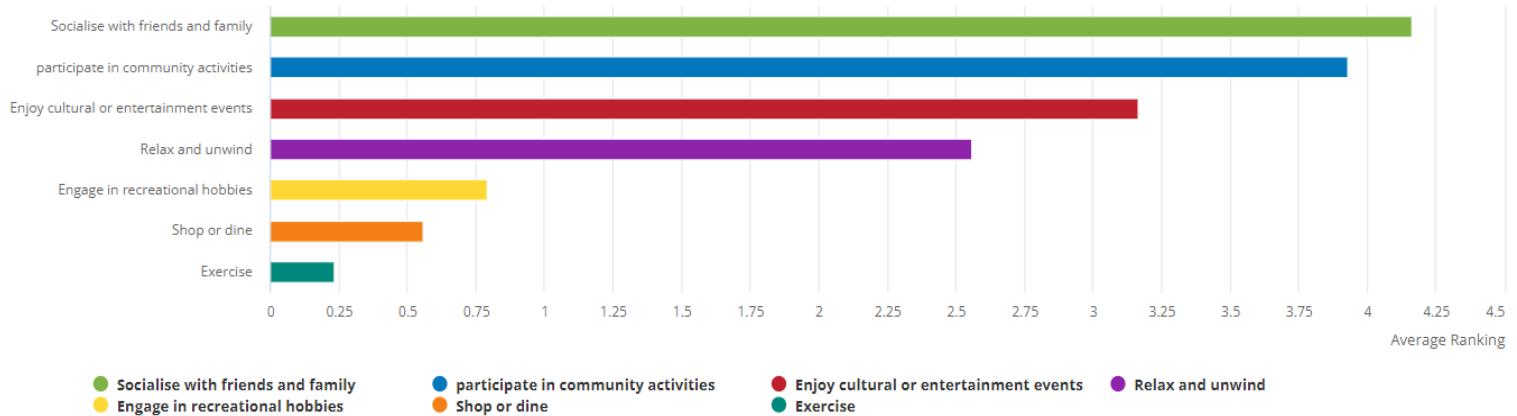
Word	Frequency
Community/Communal	4
Free	4
Accessible	3
Inviting	2
Sustainable	2

Responses at the drop-in sessions were similarly low, participant feedback across both methods identified **Green**, **community building** and **accessible** as words that described their favourite urban public spaces.

Tapangka on Franklin Community Engagement Report

Q7. When you use urban public spaces, what do you like to do?

38 answers



38 online responses received, listed below in order of highest to lowest ranking:

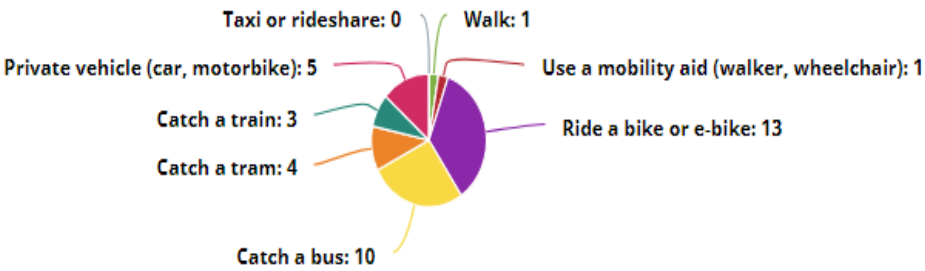
- Socialising with friends and family
- Participating in community activities
- Enjoying cultural or attending entertainment events
- Relax and unwind
- Recreational hobbies
- Shop or dine
- Exercise.

Feedback at the drop-in sessions was consistent with top 3 choices:

1. Participate in community activities (11 responses)
2. Enjoy cultural or attending entertainment events (7 responses)
3. Socialising with friends and family (7 responses).

Tapangka on Franklin Community Engagement Report

Q8. How are you most likely to travel to and from Tapangka



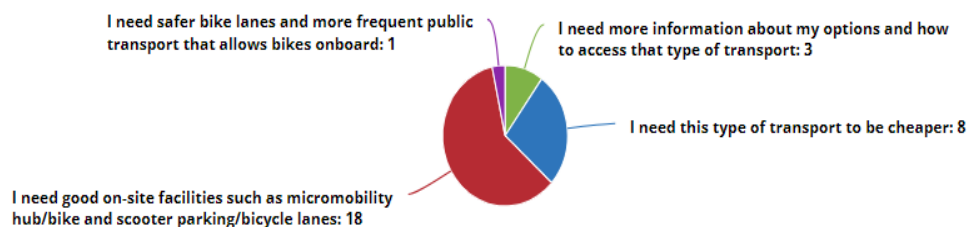
40 responses received.

Travel method	Frequency
Ride a bike or e-bike + cycle comment	14
Catch a bus	10
Private vehicle (car or motorbike) + share my or friend’s vehicle	6
Catch a tram	4
Catch a train	3
Walk	1
Use a mobility aid	1

In comparison, feedback at drop-in sessions (15 votes) indicated more interest in active travel, favouring walking highest, followed by riding a bike or tram.

Tapangka on Franklin Community Engagement Report

Q9. What would improve your motivation to walk, cycle or use micro mobility devices or public transport to get to and from Tapangka?

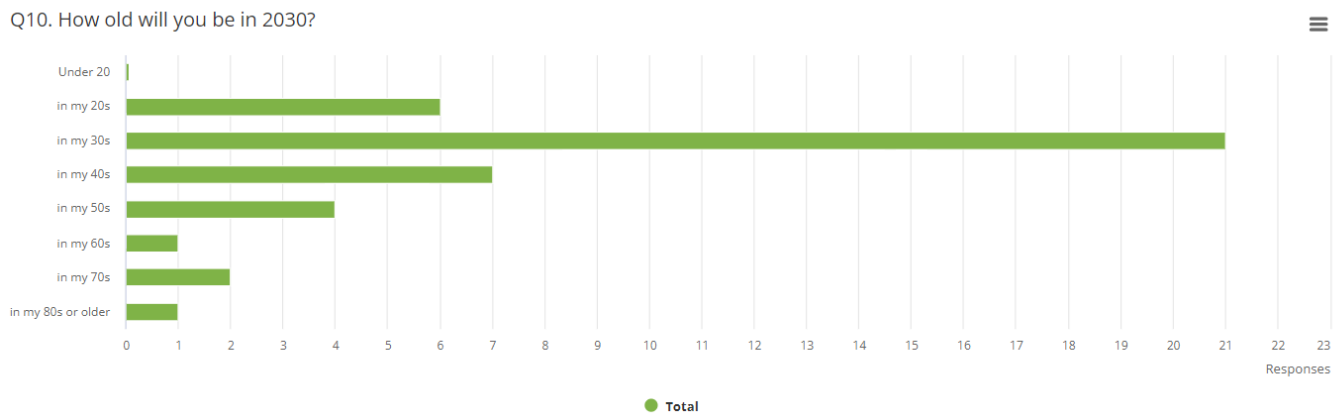


Thirty votes plus 6 'other' online comments indicated strong support (18 votes) for good on-site facilities such as micromobility hub/bike and scooter parking/bicycle lanes and cheaper transport options followed by cheaper transport (8). Consistent with online feedback, drop-in session feedback favoured good on-site facilities, also focusing on safety with disabled friendly access for mixed modes of transport and purposed designed bike lanes.

Additional online comments included:

- I would walk there, but the 'walking experience' on the surrounding streets needs improvement: better footpaths, less cars, more passive crossing and connection opportunities.
- Need to be able to travel there safely with plenty of secure parking options.
- Real cycling infrastructure that makes it safe to ride in Adelaide. Not paint, not thoughts and prayers. Grade separation.
- Public transport connection direct from train station, and reliable (frequent, arrives on time, runs late nights and weekends). Currently public transport takes twice as long as driving even though the train portion of the journey is significantly faster, due to the walking required for the bus connection, and infrequent timetable.
- RAIL is urgently needed for Mount Barker and Murray Bridge. We had rail in the 1950s-why not now?
- Please let us keep the joinery.

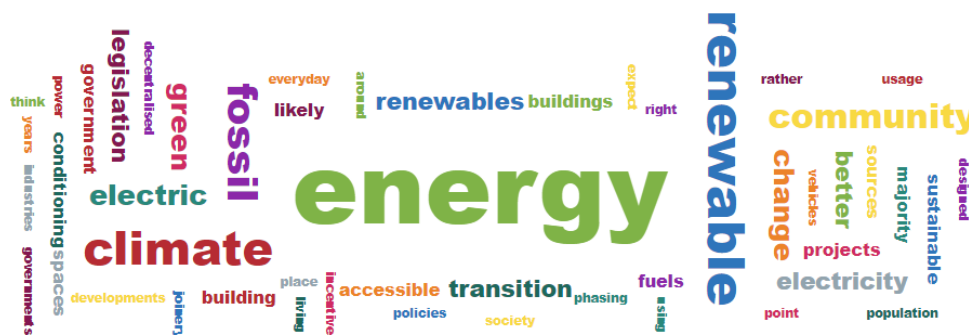
Tapangka on Franklin Community Engagement Report



Across both drop-in sessions and online (40 responses) ‘In my 30s’ ranked highest, with drop-in session ranking ‘in my 50s’ next, while online identified in my 40’s next highest.

Tapangka on Franklin Community Engagement Report

Q11. How do you think society will have changed in 2030, when you think about ENERGY? Will there be new rules or legislation? How will community preferences have changed, or will things be much the same as now?



Thirty-two online responses provided mixed views on how society will have changed by 2030 in relation to **energy**. There were varying levels of optimism, with some respondents expecting advancements in innovative solutions. Others highlighted the need for increased regulation to address current ‘energy’ challenges. Additionally, there were concerns that climate change would be an even more pressing issue by 2030 and there would be little or no significant change by that time. The need for changes to regulation, rules and legislation to assist and to make renewable energy more accessible was also mentioned.

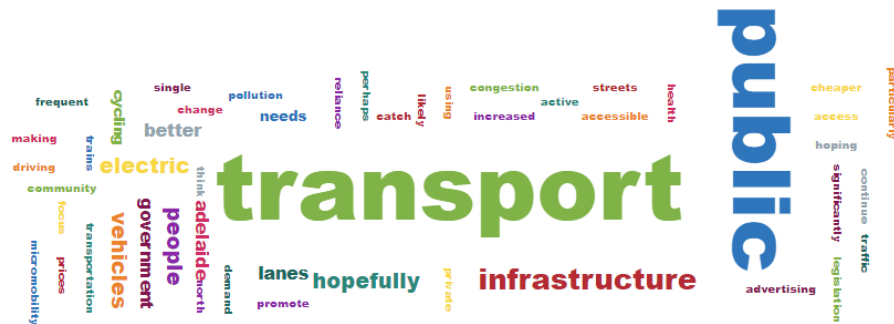
Two comments were received at the drop-in sessions suggested new technology would support green energy and increased renewable energy with potential opportunities for organisations/businesses to purchase of the SAGRID.

Other online comments included:

- Fossil fuels will be phasing out rapidly and decentralised energy generation and storage will be the norm.
- Expectation that green energy will be prioritised to reduce consumption and footprint.
- Likely increased renewables usage in SA and decreased demand for fossil fuel exports, however most likely minimal change to energy efficiency requirements (air conditioning, insulation, lighting usage etc).
- I expect we'll be in the same place we are now, trying to drag governments away from their fossil fuel industry donors to get a genuine commitment to exclusive use of actual renewable energy (e.g. not gas).
- Less petrol-fuelled activity. Legislation addressing climate emergency.
- With climate changes being so present and affecting majority of the population across the globe I would hope we will be greener, consciously sustainable and using renewables only.
- SA will be 100% renewable electricity and EVs will dominate.
- Taxes on low energy rated products.

Tapangka on Franklin Community Engagement Report

Q12. How do you think society will have changed in 2030, when you think about TRANSPORT AND ACCESS? Will there be new rules or legislation? How will community preferences have changed, or will things be much the same as now?



Thirty-two online responses offered differing views on how society will have changed in 2030, with regard to **transport and access**. Views expressed ranged from significant change with improvements, such as enhanced public transport, an increase in electric vehicles (EV) including buses, more active transport options and safer infrastructure for cyclists, to views predicting minimal or no change. Some respondents anticipated a continued high reliance on cars and inadequate public transport to meet growing demand. Similar views were mentioned in the drop-in session comments (5), suggesting standard end-of-trip facilities in all new buildings and focus on walkability and safe cycling infrastructure.

Other online comments included:

- More people will be using public transport and micromobility, cars will be limited to at most 30km/h in the CBD, perhaps even restricting the CBD to electric vehicles only to prevent localised pollution, both noise and air. Significantly more cycling and micromobility infrastructure and lanes. Most CBD streets will be reduced to a single lane of cars each way to make room for cycling lanes
- There will be more bike lanes and pedestrian facilities. Speed limits will be lower. Public transport will be better and cheaper.
- I think things will be much the same, despite my preference for increased investment in public and active transport. Car culture in Adelaide is too strong. New rules and legislation must be led by bold and brave policy that reduces car use and promotes more sustainable travel.
- I think the demand for public transport will far outweigh the infrastructure capable of handling the traffic.
- We need to reduce individual car use and promote shared public transport.
- Electric vehicles and city cycling will be common And universal design will enhance private and public spaces.
- There will be more bike lanes and pedestrian facilities. Speed limits will be lower. Public transport will be better and cheaper.
- More bike lanes and public transport options and less cars in the CBD.
- I think we will have replaced ICE congestion with EV congestion.
- It would be nice to have improved cycling infrastructure, rail systems.

Tapangka on Franklin Community Engagement Report

Q13. How do you think society will have changed in 2030, when you think about CLIMATE RESILIENCE? Will there be new rules or legislation? How will community preferences have changed, or will things be much the same as now?



Thirty-three online responses offered views on how society will have changed in 2030, regarding **climate resilience**. Views expressed ranged from questioning the wider understanding and awareness of climate resilience and the need for education, and increased and stronger legislation aimed to address climate concerns, to those who felt it would be the same (as now), little change or, in fact, the situation would be (much) worse. Comments received from the drop-in sessions (4) included increasing Green Star ratings for buildings, increasing public awareness, recycling rainwater opportunities, carbon positive (at all scales) and nature positive (locally and globally).

Other online comments included:

- Unsure how aware we even are on climate change let alone climate resilience.
- I expect we'll be stuck in largely the same cycles. It's only two election cycles. Without a real disaster people aren't going to be prepared to accept anything more than incremental change, and that's fiddling in the margins that won't prevent the worst effects of a change of 3° or more. We will all be very concerned and ready to take action the second it is too late.
- I believe we will have to have new legislation to protect the climate.
- Buildings and urban spaces must be made with climate resilience in mind. Until businesses and governments start taking climate change seriously, the very least that can be done is for spaces to be legislated to have climate resilience in place so the people are safe(r).
- The community will be on the edge because of forecasted power outages in summer due to high heat. I don't think there will be any new legislation to protect the common people. Hopefully more people will demand more climate resilient homes, but doubtful as government and lobby groups will brand them as just higher costs.
- South Australia is leading in regard to renewable energy in Australia, but with climate change being an extreme worry on my mind, we need to do much more - and our government needs to strongly steer away from natural gas, we need our private and non-private sectors to NOT rely on investments within the fossil fuel industry - this is not sustainable nor democratic! We need to acknowledge the extremely hard road ahead, and work towards lowering the effects from climate change. I want to be able to safely know that I can raise a child here in the future, right now I don't know if I will be able.
- Carbon footprints will be considered in everything we do.
- More legislation to control emissions, waste etc.
- I think it will be hotter and more extreme as we haven't done enough to prevent it. I hope by 2030, the climate change denialists will be minimal.
- It will be hotter with more rain and storms, so the outdoors will need to provide shelter and green spaces, plenty of established trees and shade.

Q14. How do you think society will have changed in 2030, when you think about CIRCULAR ECONOMY? Will there be new rules or legislation? How will community preferences have changed, or will things be much the same as now?



Other online views included:

- Circular economy sounds great, we need to steer away from producing goods and services that don't last and get turned into waste quickly. We need to think about our recycling system in SA, how can our resources be used to their best ability. I would hope that the new development is aiming to be made from recycled/re-used materials. How much of the development will be made from brand new resources? Can this be lowered? We have so many materials in waste that could be used just as good!
- Community preferences will be towards more reusability and less disposable packaging. There will be more repair facilities.
- Could be greater awareness of how to manage resources in a circular fashion. Hopefully there will new industries in SA that support the use of recycled materials which then create manufacturing jobs locally.
- I hope that change happens that fast but I don't hold my breath.
- The circular economy concept is improving. There is often strong commentary around the large carbon and landfill cost of disposable fashion. Any new legislation should build on this.
- Legal incentives against food waste - penalise grocery stores that waste more than a certain portion of food. Disposable food must go to food banks, osharvest etc. Legislation also to be introduced for fashion chains that have recycling programs (eg H&M) to show data on what portion of materials actually get recycled. Introduce advertising campaigns that educate public on recycling AS A LAST RESORT and prioritising REFUSING, REDUCING, REUSING.
- It's inevitable. Earth is a closed system, we only have so much raw material to work with.
- More extended producer responsibility/product stewardship schemes, would be nice to have mandated material use (e.g. XX% of material recycled).
- The Joinery is a circular economy. It's beautiful. We can't lose it.

Q15. How do you think society will have changed in 2030, when you think about SUSTAINABILITY EDUCATION and CULTURE? Will there be new rules or legislation? How will community preferences have changed, or will things be much the same as now?

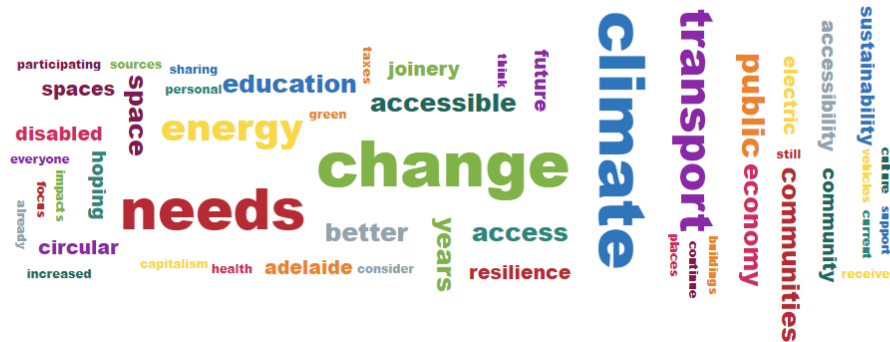


Other online comments included:

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Q16. How do you think your needs will have changed in ten years' time when you think about the following ideas? 1: Energy, 2: Transport and access, 3: Climate resilience, 4: Circular economy, 5: Sustainability education and culture.



Twenty-three online responses offered views on how participants felt their needs will have changed in 10 years' time (2034) when thinking about the themes **Energy, Transport and access, Climate resilience, Circular economy and Sustainability education and culture**. Views expressed across the five themes varied from little change in needs, to unsure of what the future will look like, however noting that **CHANGE** is what is required. Needs identified were better transport options, affordable cool and accessible places, community connections, more sustainability, established circular economies and change to energy sources. Comments from drop-in sessions (5) included the need to ensure access points during construction (transport), access for people with reduced mobility, and that buildings are adapted to more severe weather events.

Other online views included:

- Will need access to cool places and transport options, will consider more carefully how I travel - will continue to use public transport and ebike, hoping to have an e scooter. I will want to live in a space that has considered energy use and planned for increased temperatures. Buy and use less. Consider climate impacts of decisions, sharing this with the next generations.
- Access to cooling at a cheap price. More public transport. Huge revegetation projects. there is no circular economy under capitalism only an extractive economy. 5. divestment from capitalism.
- I am hoping that my needs will be met by good and green solutions. My current needs for energy are very low. I do not need accessible venues but want and need them for others. I need to [feel] more climate resilient. Climate change is hugely affecting my overall health and wellbeing. I am already participating in circular economy. I am constantly educating myself on sustainability and actively participating in culture.
- I want to be entirely off of coal and gas - so much greater accessibility of electric vehicles and green energy sources at home and in public. At our current climate trajectory climate education in mainstream media should be VERY commonplace, ideally govt sponsored. We will need to have established circular economies across multiple industries esp. fashion and food. As for climate resilience I am hoping at least some talk at a govt level will involve basic income, due to amplified impact of climate crisis on entire continent and esp. poorer communities. This can be partially paid for by fossil fuel companies.
- More sharing, more community connection, more space for communities to act together.
- My answer for all 5 is that I don't think my needs will change, but I also don't think they will be met.
- Less energy I hope, Better transport, more sustainability.
- I hope it gets better not worse.
- Transport & access will be key as successive State Governments continue to approve massive housing estates outside of metropolitan Adelaide, yet do not provide new public transport

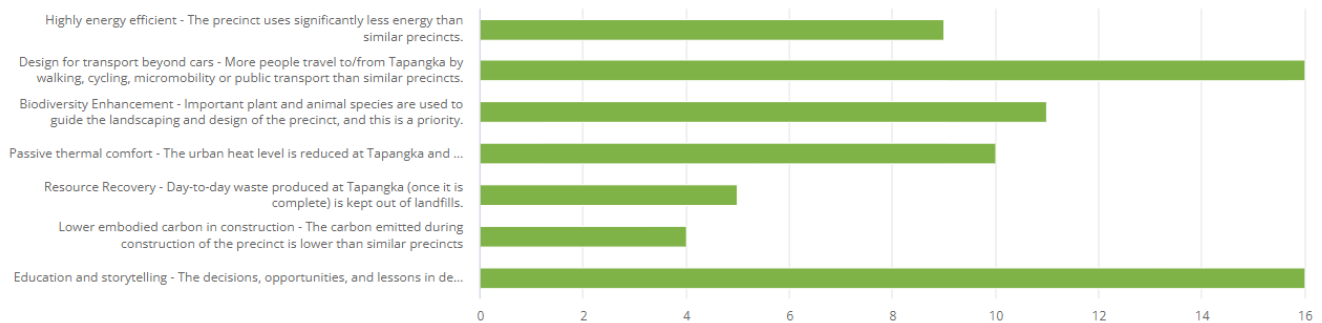
Tapangka on Franklin Community Engagement Report

infrastructure to support them. Through more cars on the road, this means increased energy use, big negative impacts on climate resilience and will negate sustainability education & culture.

- While we live in such a precarious position socially, economically and environmentally, it is hard to plan and predict the future.
- This depends on what our situation is like in ten years, if we have severe droughts or floods or heat waves - then maybe my health and wellbeing/safety will be a priority then. So this question frustrates me a bit actually, at university I study the effects of climate change and globalisation - I know exactly what is coming for my future, so what we need to be thinking about NOW is CHANGE. Change to our energy sources, our resource distribution and production. We need more circular economy methods NOW, and climate resilience in communities (such as ready-safe communities like the 72hr hubs) - to prepare us for the future ahead. Education needs to happen now too, we need education to be more accessible now. So yes my needs will probably change, but I have no clue what our world will look like in 10 years - Adelaide might be ok by then, but places like the NT and countries near the equator won't be - we are already seeing extreme weather events. We need to act now.

Tapangka on Franklin Community Engagement Report

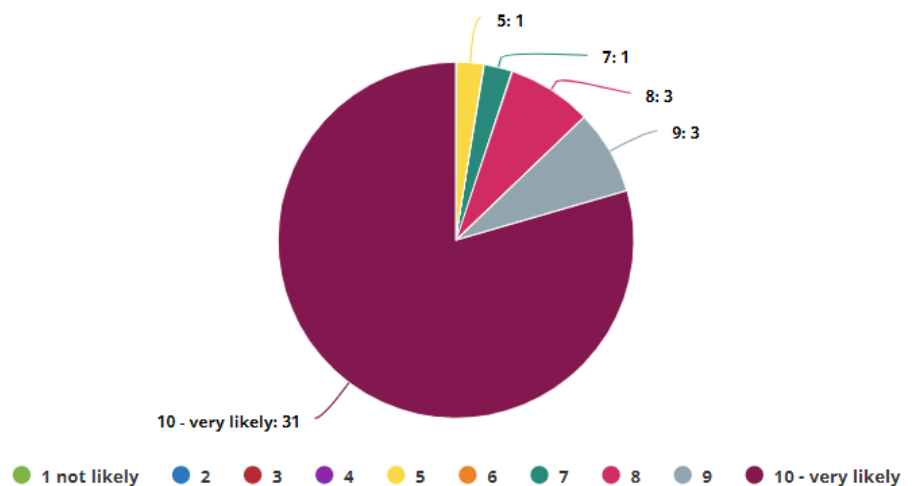
Q17. If you were in charge of creating this development, which sustainability goals do you think are the most important?



Thirty-seven online votes (maximum of two votes each) were recorded, with participants voting both **Design for transport beyond cars** (16) and **Education and storytelling** (16) equally most popular of the sustainability goals, followed by **Biodiversity enhancement** (11).

Drop-in session participants voted **Passive thermal** (9) as the most popular sustainability goal, closely followed by **Design for transport beyond cars** (8) and third most popular shared between **Highly energy efficient** (6) and **Education and storytelling** (6).

Q18. On a scale of 1-10, how important is sustainability to you when when choosing somewhere to live?



Feedback received both at the drop-in sessions (11 votes) and online (39 responses) was consistent indicating sustainability as very likely/important to participants when choosing somewhere to live.

Tapangka on Franklin Community Engagement Report

Q19. Is there anything you wish to comment on that hasn't been addressed?



Thirty responses received online to this question with more than half using this opportunity to voice support for the continuation of and the importance of The Joinery (20 references recorded) community space and activities offered onsite (Bike hub, SAGE and Conservation Council), other online comments included:

- I think the project should target Passivhaus certification to really address climate resiliency and occupant thermal comfort and wellbeing.
- Pedestrian connections to the Central Market should be as strong as possible.
- Retain Tesla superchargers on site.
- Safe building design, use of safe materials, physical safety considerations for women.
- Stop demolishing buildings that have life in them.
- The community impacts of this development are effectively ignored in this consultation, including the direct concerns of the current site users. There was only one day to prepare for the in person consultation, not enough. All the questions in this survey are highly leading and do not allow for an accurate representation of community needs. The sustainability and indigenous culture benefits of this development are superficial and insulting to the environmental and aboriginal communities impacted by the development.
- The community impacts of this development are effectively ignored in this consultation, including the direct concerns of the current site users. There was only one day to prepare for the in person consultation, not enough. All the questions in this survey are highly leading and do not allow for an accurate representation of community needs. The sustainability and indigenous culture benefits of this development are superficial and insulting to the environmental and aboriginal communities impacted by the development
- I feel like the issues around the loss of existing use at the site was glossed over.
- The only way this project will be respected and approved by the community is if the Joinery community space is seriously considering the development. This space has provided so much to the Adelaide community. It will be devastating to see it go. Public spaces that the public actually uses are in short dire. The Joinery is one of 3 public spaces that is being used by the wider community for educational activities, nurturing the public and providing a diverse space for all.

Tapangka on Franklin Community Engagement Report

Q20. To help us improve the online engagement experience for future projects, please tell us how you found using Social Pinpoint to provide your feedback today.

This question asked online participants for feedback and comments about their online engagement experience.

Seventeen responses were received to this question. Views ranged from easy and enjoyable, thought-provoking, and it was good or fine, to very frustrating, with some offering suggestions for improving future online engagement for Renewal SA projects. Four shared how they were made aware of the community engagement for Tapangka on Franklin.

Other online comments included:

- I feel good that I was able to provide my thoughts and feedback, but I feel a sense of doubt in any of my points being put into consideration with the new development. How am I to know how everyone's feedback has been considered? I'd also like to make sure that surveys like this are spread to many communities within the area, as many as possible.
- I just want to reiterate the need for continuous access to community space for the groups that already use the location. I would like to see true engagement with the Kurna people from housing, services to free meeting spaces.
- It was good but I want an option to save and continue if possible.
- Larger text boxes would be beneficial, rather than a single line where you can only see approx. 10 words at a time.
- QR code on a telephone pole.
- Social Pinpoint is fine, but it is only possible to answer the questions given, rather than make any pertinent and relevant comment on what is needed to bring S.A. back on track with regard to food and water security and living more sustainably. The government could not be further out of step with the situation on the land, the abysmal prices being paid for livestock in comparison with supermarket retail prices and the overblown land values pushing farmers out of their homes. New arrivals receive full aged pension benefits; many old Aussie farmers do not qualify due to the inflated land value.
- Would be great if the written responses weren't in one line. Makes it hard to edit. But generally all good.

Online engagement participation

Forty-three surveys were submitted via online engagement providing 648 responses to the 20 questions, with significant feedback focussing on:

- retaining The Joinery
- impact on local community
- opposition to the development of the site without incorporating community-based activities.

All feedback received on Social Pinpoint and from the drop-in sessions is available in the Appendices documents that are available separately at <https://renewalsa.sa.gov.au/projects/tapangka#resources>

Tapangka on Franklin Community Engagement Report

Written submissions

Three written submissions were received via email from

- a local resident
- Joinery tenant Adelaide Community Bicycle Workshop
- Community Alliance SA Inc. (CASA).

Local resident key points:

High to low density residential developments might be tagged “affordable” to buy. But once “strata” or “community plan” titling occurs they become unaffordable to live in them. (once household expenses & community fees are included)

Too many empty shops, retail in the CBD. No need for more. This development is close to the Central Market. No need for more retail, more coffee shops.

What can be done is, incorporate Chinese style shop houses. Shops/retail with a residence for purchase. So prospective business owners can own title to it, run a business and live at the premises. This is safer option than entering 5 by 5 commercial leases. - commercial lease type premises should not be included.

Build form needs to be low maintenance e.g. look at ERGO development in Sturt St. it needs painting already.

Adelaide still a car city. Old people need cars. More apartments with no car discards is not good. Due to insecure casual type employment scenarios these days most people still need cars to get to their 1,2 or 3 jobs per week they do.

To attract more owner occupiers to the city you need to reduce living costs e.g. council rates and strata fees. Offer space in the units and offer at least one car space. Public transport is not always easy to use nor push bikes in different weather conditions.

Adelaide Community Bike Cycle Workshop – key points:

This organisation is a small volunteer run registered charity and not for profit which has rented space in The Joinery for more 10 years, amongst a range of other valued established community organisations.

Volunteers provide a range of services and support to cyclists in Adelaide CBD. These include repairs and servicing, also sale of recycled bicycles, free bicycles to people in hardship, referred by welfare organisations. Currently recycling 1400-1500 bicycles a year and relying entirely on donations from the public this successful social enterprise receives no government support or grants and receives 2000-3000 visitors annually.

The organisation’s track record with a focus on circular economy, sustainable transport and reducing carbon emission believes it aligns well with Tapangka’s goals and is a good fit to remain on site and become part of Tapangka.

The organisation is keen to engage with Renewal SA to discuss opportunities to continue their work during the redevelopment and contribute to the success of the project.

Tapangka on Franklin Community Engagement Report

Community Alliance SA Inc. (CASA) – key points:

Writing on behalf of the Conservation Council and the 300 associated groups (current users/tenants) operating from The Joinery community centre, requesting an extension to the engagement time enabling time for the Conservation Council to prepare its submission.

Key concern to many community groups and Conservation Council being the loss of access to the site where they have spent many years building social capital in the in this part of the city.

CASA consider the Conservation Council is already delivering a place of learning, entertainment, culture and community and these services will add much social and environmental capital to the proposed development, therefore are requesting some of the services offered by the Conservation Council and The Joinery continue to be hosted at this site or that existing tenancies be permitted to continue at low cost in the spirit of the developments intentions for the site.

Full written submissions along with all feedback from the drop-in sessions and online engagement is available in the Appendices document located at <https://renewalsa.sa.gov.au/projects/tapangka#resources>



Tapangka on Franklin Community Engagement Report

Engagement evaluation

Engagement outcomes are outlined in the Engagement Plan that was developed by Renewal SA. In preparing this report the outcomes were discussed, and activities were assessed as to whether the objectives were met.

Engagement outcomes	Feedback
Consult with local community members on the draft master plan for Tapangka on Franklin.	Feedback was received through the engagement process indicating local community members were interested in the project and wanted to understand more. The methodology provided a variety of opportunities for feedback – in person, online (4 weeks) and via email.
Seek and capture community feedback on core elements: place (activation and retail), public space, connections and sustainability, other ideas and people's experience with the engagement.	Most participants took the opportunity to explore ideas and have their questions answered with the team members during the drop-in sessions. It is acknowledged that Renewal SA may not be able to accommodate all views outlined in this report. The engagement process has enabled the full spectrum of views to be captured and reported on.
Enable community members to meet with project team members and consultants.	The drop-in sessions provided the community with access to meet and discuss the draft master plan with the Renewal SA project team members and consultants. The sessions were scheduled at times when community were likely to be available – late in the day/early evening and around the middle of the day on a Saturday.
Manage queries and concerns.	Each item of feedback – written Post it notes or online responses to survey questions was recorded. Feedback from the engagement (concerns, issues and ideas) will be used to help refine the Tapangka Master Plan.

Positive feedback was received about the engagement process during the community drop-in sessions, written feedback included:

- Engaging for people who are neurodivergent
- Intuitive and easy to grasp
- Great engagement.

Engagement feedback from online participants was mixed however, suggestions made have been incorporated into online engagement for projects that have followed since.

Tapangka on Franklin Community Engagement Report

Conclusions and recommendations

Overall, feedback received across the engagement methods indicated support for the proposed plans, interest in the sustainability goals and sustainability activity, and thoughts for the open public spaces.

While online feedback was more significant in both volume and detail, it still showed interest in the proposed project, support for the sustainability principles, and less interest in retail. There were mixed views on the how society may have changed in 2030 when asked about energy, transport and access, climate resilience, circular economy, sustainability education and culture and individuals' personal needs in 10 years' time.

The main themes, issues and areas of focus were:

- Strong and repeated support for the continuation of The Joinery, the community activities/events and opportunities for social connection that the space enables for the community and groups.
- Concern for the impact on the organisations, visitors, local residents and community who access the space should The Joinery no longer continue.
- Physical impact of the development to local and immediate residents.

It is recommended that Renewal SA provide support as appropriate to the ongoing conversations with the stakeholders (including City of Adelaide and the Conservation Council SA) in finding a new location for The Joinery within Adelaide CBD.

Next steps

All feedback collected from this community engagement process has been considered by the project and design team and will assist with the planning and design and help refine the Tapangka on Franklin Master Plan and as they evaluate future opportunities to engage with the community.

Feedback received which falls outside the scope of the Tapangka on Franklin development area has been noted and is being provided to the relevant stakeholder/s.

Renewal SA will continue to keep stakeholders, and the community informed on project progress. Community members are encouraged to subscribe to be kept updated at <https://renewalsa.sa.gov.au/projects/tapangka#heritage-and-culture>

Construction by the future developer of the site is currently proposed to begin during 2026 and due for completion in 2029.

Tapangka on Franklin Community Engagement Report

Appendices

The following appendices are all contained within a separate document located at <https://renewalsa.sa.gov.au/projects/tapangka#resources>

- Invitation
- Engagement map
- Media Release
- Full community responses from drop in sessions
- Full responses to the online survey questions
- Full written submissions
- Link to online engagement (Social Pinpoint)
- Link to the drop in session display panels.

